



Quality Policy

The Senior Management Team of AJT Equipment shall undertake to maintain all services within the scope of the company's registration, to the requirements of ISO 9001:2015. The service offered is the manufacture of force testing machines and the provision of servicing and calibration.

The Senior Management Team shall also ensure that all services offered are within statutory and legal requirements and satisfy all customer and any interested parties' requirements.

It is the intention of AJT Equipment to provide a service that not only upholds quality, but also addresses the customers' needs and expectations. It is the company's aim to achieve complete customer satisfaction.

To this end, the Senior Management Team shall employ systems to review and assess customers' perception of the company, also to set, review and maintain achievable quality objectives and implement and maintain a continual improvement programme.

The Senior Management Team shall also ensure that only competent personnel are assigned to allocated tasks and implement periodic management reviews and a structured process of routine audits to measure effectiveness of these systems.

The Senior Management Team shall also have the responsibility for the effective implementation and communication of this Quality Policy throughout the entire sphere of the Company's activities to ensure that all personnel are aware of and understand this Policy.

The Company's organisation structure shall address this policy with the Senior Management Team who have the authority that through efficient service realisation aided by effective quality planning all customers' requirements are satisfied.

It is a mandatory requirement to all Company personnel to abide by this Quality Policy as detailed in this Statement and further expanded in the Company's Quality Systems Manual. The Policy Statement shall be subject to continual review and is made on the authority of the Senior Management Team of AJT Equipment.

Signed

Ian Gordon
Managing Director