## **Terms of Warranty**



AJT Equipment Limited shall guarantee good quality and proper functioning of the purchased equipment if used in the manner appropriate for the purpose thereof and in accordance with the operational manual, and shall provide warranty services subject to the following conditions:

- 1. This Warranty covers the defects resulting from defective parts, materials or manufacturing, if such defects are revealed during the period of 12 months since the date of delivery.
- 2. The equipment is considered defective if it fails to perform the functions as indicated in the operation manuals, technical specifications or any other similar documents supplied by AJT Equipment.
- 3. The Warranty does not cover consumables or parts of limited regular functionality due to their natural wear and tear.
- 4. The Warranty does not cover any software or hardware by third party manufacturers or vendors that is installed on this equipment without authorisation.
- 5. AJT Equipment shall not be held responsible for the loss and restoration of any data.
- 6. AJT Equipment reserves the right to charge the Warranty beneficiary with the costs of service, transportation, insurance and customs clearance if the defect does not fall within the scope of this Warranty or the equipment has not been proven defective.
- 7. The Warranty does not cover:
  - a. Defects due to lack of recommended service or maintenance of the equipment as specified in the operational manual provided by AJT Equipment;
  - b. Damages resulting from incorrect configuration, usage or other activities inconsistent with the operational manual or contradictory to technical specifications of the equipment;
  - Damages caused by acts of God, floods, fires, lightning or other natural disasters, wars, unexpected events, inappropriate voltage, defective supply materials or other external factors;
  - d. The equipment has been tempered with by the Warranty beneficiary or any other person in any way, including reconfiguration, repair, wilful constructional variations, modifications and adjustments;
  - e. The activities specified in the operational manual which remain the sole responsibility of the Customer in his own capacity and at his own expense.
  - f. Defects resulting from the usage of improper or non-genuine supply materials;
  - g. Damages due to the user's fault or lack of knowledge;
  - h. Defective functioning of the equipment caused by a conflict or incompatibility between software applications installed which the device permanently cooperates with in accordance with the intended purpose of the equipment.
- 8. AJT Equipment shall not be held responsible for any failure in performance of the obligations as stipulated in this Warranty, whenever such failure is caused by a force majeure affecting AJT Equipment.

## **Terms of Warranty**



- 9. AJT Equipment reserves the right to refuse to provide any Warranty services if it would result in a breach of applicable laws.
- 10. The rights granted by this Warranty shall not include the right of the Warranty beneficiary to claim any lost profits in connection with defects of the equipment. AJT Equipment shall not be held responsible for any material losses caused by the defective product.
- 11. Warranty services will be provided under the following conditions:
  - a. Immediately and effectively notify AJT Equipment about determined device's defects and cease any using of it;
  - b. Any parts to be repaired should be delivered to AJT Equipment, Unit 8 Enterprise Trading Estate, Hurst Lane, Brierley Hill, West Midlands, DY5 1TX, UK;
  - c. AJT Equipment should be notified in writing of any additional accessories installed on the equipment;
  - d. The shipment to AJT Equipment must be arranged and paid by the Customer.